

# Use VoIP Phone Service

## How to config Vonage on Ecsow Dialer

To use Vonage you must have Vonage soft phone service instead of their standard hardware phone service. Please contact Vonage if you don't already have.

### Step 1, Find your Vonage SIP information.

1. Log in to the online user interface (<http://my.vonagebusiness.com>).
2. Click the My Extensions icon on the home page. Alternately, click the Phone System icon at the top of the page, and Extensions in the left navigation pane.
3. Click the extension you wish to configure.
4. Scroll to the bottom of the page, and click Devices to expand the section.

Registrar: sip-83302.accounts.vocalocity.com

Proxy: sip-83302.accounts.vocalocity.com

If you change your password, reboot your phone by unplugging and plugging the power cord back in to update your phone with the new password.

**Device 1**

Active:

E911 Location: Vonage Business Solutions Do ▼

Device Name: Device 1

SIP/Authorization ID: VH701760

Provisioning Model: Softphone ▼

SIP Password: .....

MAC Address:

Confirm Password: .....

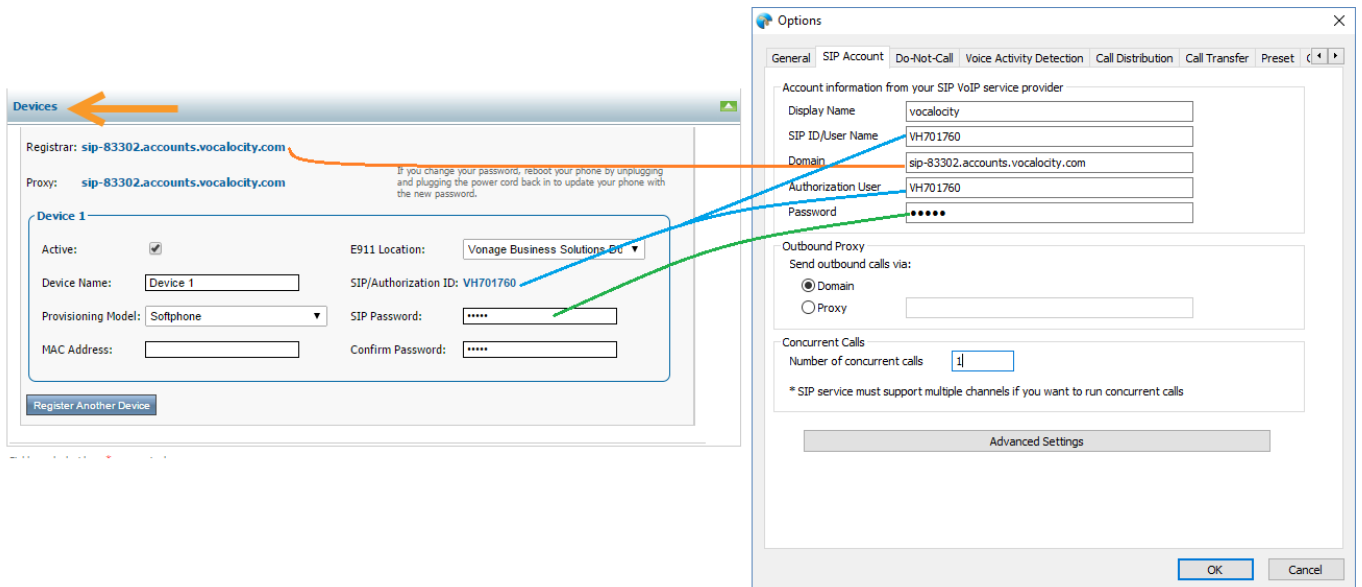
Register Another Device

Fields marked with an \* are required

### Step 2, Setup Vonage on Ecsow Dialer.

Click Ecsow Dialer menu Tools > Options. Fill in the Vonage account information on Ecsow as below.

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Click "OK" to apply the settings.

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