

Use VoIP Phone Service

How to config on RingCentral Ecsow Dialer

Step 1, Getting the RingCentral SIP Information.

Getting the RingCentral SIP settings [here](#). Or see the below image.

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This procedure **only** applies to account administrators, and **must** be logged in as the administrator.

Step 1:

Log in to your RingCentral account.

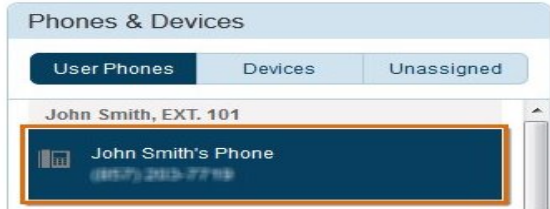
Step 2:

Click **Phones & Devices**.



Step 3:

Select the **DigitalLine** that is currently assigned to an **Extension** that you need to provision the phone with.



Step 4:

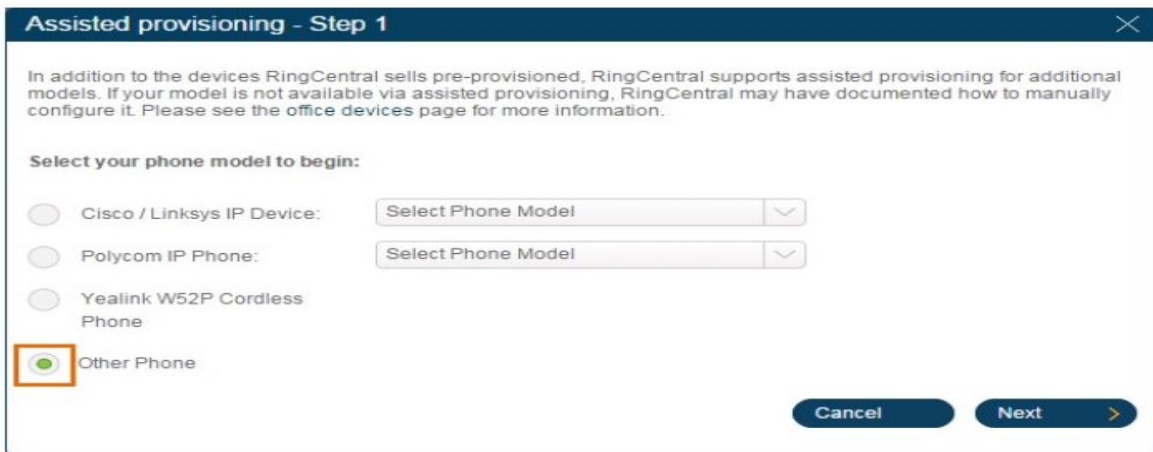
Under **Phone Type**, click **Setup and Provision**.



IMPORTANT: A pop-up window will appear for **Assisted Provisioning – Step 1**. Even though you may find the model of your phone on the list provided, **NEVER** attempt doing Assisted Provisioning on Legacy Phones or unsupported devices, this may corrupt the firmware of your phone. You can try manual provisioning of your device. However, it is not a guarantee that the phone will be successfully provisioned.

Step 5:

Select the radio button for **Other Phone**, then click **Next**.



Step 6:

Copy the details provided on field and value from the **Assisted Generic IP Phone/Adaptor Provisioning** screen, click **Done**.



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Step 2, Config RingCentral SIP Account on Ecsow Dailer.

Assisted Generic IP Phone / Adaptor Provisioning - Finish

To configure your device to connect to the RingCentral service, you will need to provide the following information. The steps for programming will vary from device to device, so please check with your manufacturer for specific instructions.

Field	Value
SIP Domain	sip.ringcentral.com:5060
Outbound Proxy	sip10.ringcentral.com:5060
User Name	19703478934
Password	Yap873mQ
Authorization ID	179120550004

Options

General SIP Account Do-Not-Call Voice Activity Detection Call Distribution Call Transfer Preset

Account information from your SIP VoIP service provider

Display Name: Call Plan A

SIP ID/User Name: 19703478934

Domain: sip.ringcentral.com:5060

Authorization User: 17912055004

Password: ●●●●●●

Outbound Proxy

Send outbound calls via:

Domain

Proxy: sip10.ringcentral.com:5060

Concurrent Calls

Number of concurrent calls: 1

* SIP service must support multiple channels if you want to run concurrent calls

Advanced Settings

OK Cancel

Click the OK button to apply the settings.

Unique solution ID: #1032

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