

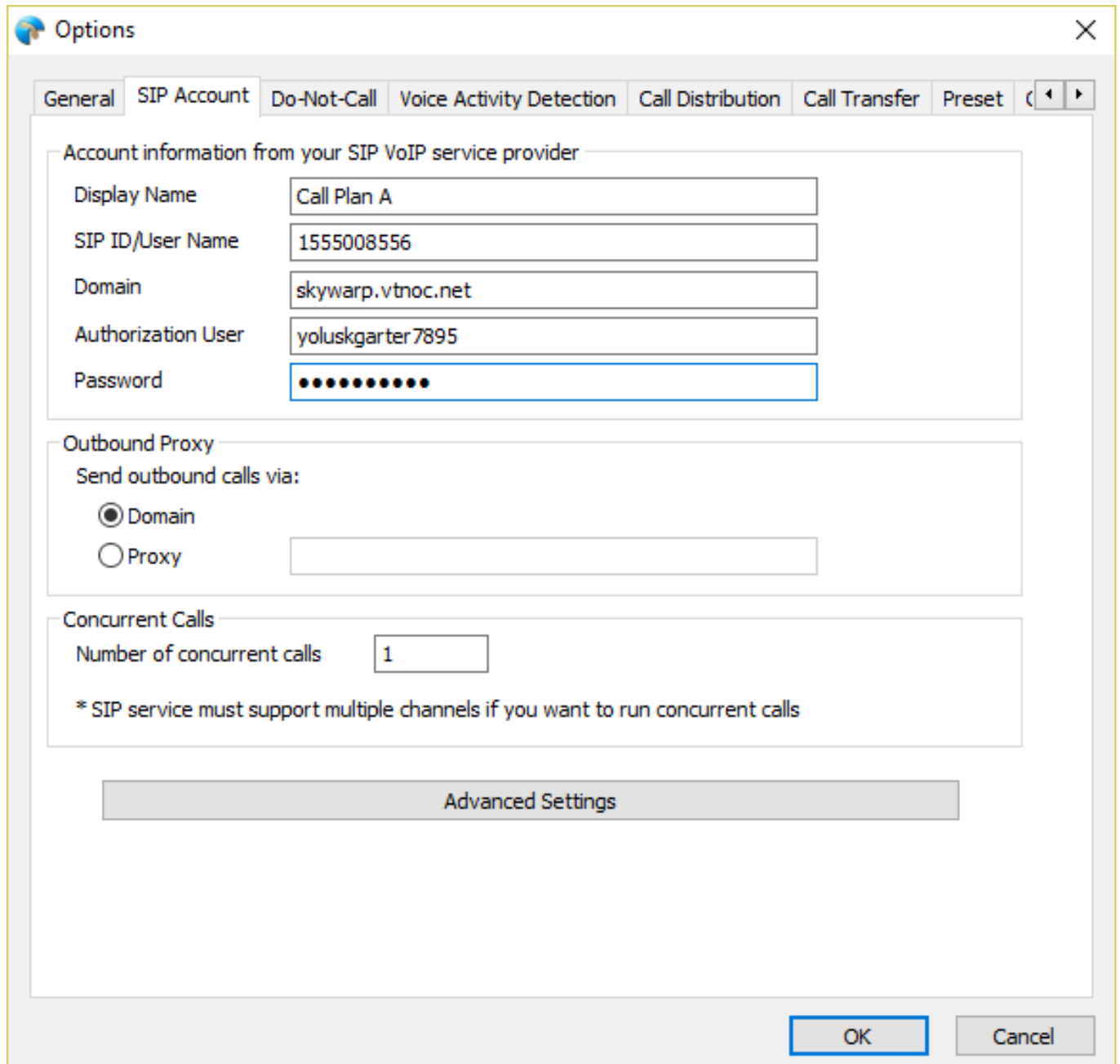
Use VoIP Phone Service

How to config ViaTalk on Ecsow Dialer

Step 1, Getting the ViaTalk SIP Information.

Log into your web based control panel and click the 'SoftPhone Configuration' icon to review your SoftPhone credentials.

Step 2, Fill in the SIP account on Ecsow Dialer.



The screenshot shows a window titled "Options" with a close button (X) in the top right corner. The window has several tabs: "General", "SIP Account", "Do-Not-Call", "Voice Activity Detection", "Call Distribution", "Call Transfer", and "Preset". The "SIP Account" tab is selected. Below the tabs, there is a section titled "Account information from your SIP VoIP service provider" with the following fields:

- Display Name: Call Plan A
- SIP ID/User Name: 1555008556
- Domain: skywarp.vtnoc.net
- Authorization User: yoluskarter7895
- Password: [Redacted]

Below this section is the "Outbound Proxy" section with the text "Send outbound calls via:" and two radio buttons: "Domain" (selected) and "Proxy" (unselected). A text input field is next to the "Proxy" radio button.

Below that is the "Concurrent Calls" section with the text "Number of concurrent calls" and a text input field containing the value "1". Below this is a note: "* SIP service must support multiple channels if you want to run concurrent calls".

At the bottom of the dialog is a button labeled "Advanced Settings". At the very bottom right are "OK" and "Cancel" buttons.

Click OK to apply the settings.

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