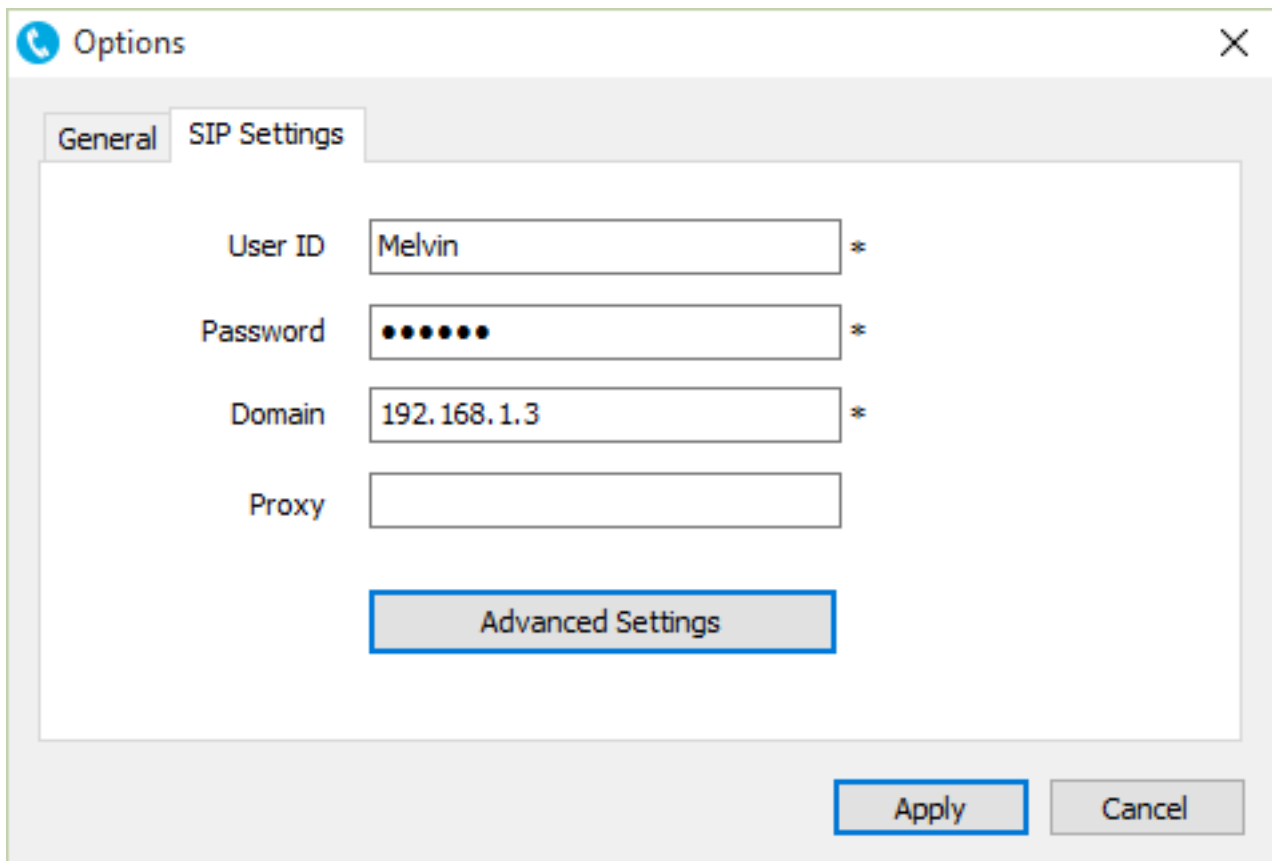


How to Setup

Predictive Dialer Agent Setup on same LAN Computer

For the agent to work on a computer other than the dialing computer, you need to [download](#) and install the [Remote Agent](#) program on another PC(it can be in the same office as the dialing computer or anywhere there is an internet connection).

After you have installed the Remote Agent software, run it and input the Agent account profile which you added on Predictive Dialer.



The image shows a screenshot of the 'Options' dialog box, specifically the 'SIP Settings' tab. The dialog box has a title bar with a telephone icon and the text 'Options'. There are two tabs: 'General' and 'SIP Settings'. The 'SIP Settings' tab is active. It contains four input fields: 'User ID' with the value 'Melvin', 'Password' with masked characters, 'Domain' with the value '192.168.1.3', and 'Proxy' which is empty. Each of the first three fields has an asterisk to its right. Below these fields is a button labeled 'Advanced Settings'. At the bottom right of the dialog box are two buttons: 'Apply' and 'Cancel'.

Notes: You need to add agent account at Ecsow Predictive Dialer before you config it on Remote Agent software.

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